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Cetaris Releases Wireless Solution for Mobile Technicians

In Q4 2001 Cetaris, after several years of research and development, released the new wireless Pocket PC technology for mobile technicians in the shop. The first orders were accepted in Q2 2002 and the first successful production deployments were achieved in this last quarter.

This represents a major step forward for the transportation industry. Fleets can now utilize secure wireless technologies to allow technicians to open and complete repair orders, as well as scan in bar coded parts and vehicle unit numbers. Key benefits for fleets include: reduced paperwork, real time receipt and relief of parts inventory, real time parts availability, improved inventory turns, real time labor tracking, and advanced vehicle information lookup through VIN decode or unit number. Additionally, data accuracy, often a challenge for fleets, is improved with the increased use of bar code scanning.

While Cetaris suggests the adoption of a predetermined workflow in the standard Fleet Assistant wireless implementation, end users are able to customize it to their business requirements. In a very competitive industry, the new Fleet Assistant mobile solution allows fleets to improve their efficiency through reductions in labor and other maintenance costs.

Cetaris, in an effort to stay on the leading edge, is constantly enhancing its Fleet Assistant system through the adoption of wireless and other new and improved technologies and by listening and incorporating the suggestions from customers and other industry professionals.

About Fleet Assistant

Cetaris developed Fleet Assistant in conjunction with a major vehicle OEM, benefiting from more than 30 years of combined fleet maintenance experience. Fleet Assistant is a best-of-breed solution for optimizing the economic performance of vehicle fleets. It helps reduce unnecessary warranty loses and, through easily scheduled preventive maintenance, it increases savings by reducing the incidence of external repairs. Fleet Assistant marks a shift from simply tracking your equipment data and expenses to making proactive, fact-based decisions through the analysis and interpretation of your processed fleet data. With a proven ROI, Fleet Assistant is a very important improvement to your fleet operations you cannot afford to overlook.

About Cetaris

Cetaris Software Inc. as a premier provider of enterprise asset management solutions helping organizations around the world reduce the cost and complexity associated with managing their fleet related assets. Their solution Fleet Assistant was built by fleet people for fleet people, whose evolution began on the shop floor with an understanding and emphasis on the needs of fleet owners, managers, service technicians and administrative personnel. Their solution continues to evolve addressing all the key requirements a business demands to optimize the performance and productivity of its fleet related assets. Consequently, today some of the world's largest; most sophisticated and efficient organizations depend on the Web Fleet Assistant to manage millions of their assets in more than 50 countries worldwide.

Headquartered in Toronto, Cetaris is more than just a software provider, combining exceptional human capital, with best of breed business processes and world class software tools to deliver a robust, turnkey solution.

More information is available at www.cetaris.com. Contact: Ric Bedard (416) 679 2720
rbedard@cetaris.com